

5. Norms set by it for the discharge of its functions:

Different targets are being set by the zonal office for each division to follow during a particular financial year. The divisional unit and the field units are acting as per the target set by the zonal HQ. At Railway Board level, some mission items are set which are being followed by the different divisional unit and field units under the supervision and guidance of zonal HQ. like patient satisfaction, reduction man days loss (employee sickness), expansion of relevant national programs like F&W, RNTCP, prompt disposal of PME-cases, ensuring portability of water and food hygiene and preparedness to attend disasters is maintained at best.